

Terms and Conditions

1. Introduction

Welcome to **MG State Cleaning Services LTD**. These Terms and Conditions outline the rules and regulations for the use of our website and the services provided by our exterior cleaning business. By accessing this website and using our services, you accept these Terms and Conditions in full. Do not continue to use **MG State Cleaning Services LTD** website if you do not accept all of the terms and conditions stated on this page.

2. Services Provided

MG State Cleaning Services LTD offers the following exterior cleaning services:

- Roof cleaning with pressure washing system and moss removal
- Pressure washing driveways and patios
- Gutter clearing
- Render wall cleaning

3. Payment Terms

- Payment methods: We accept payments via cash and bank transfer.
- Payment schedule: The total amount for services rendered is due upon job completion. Please ensure payment is made promptly upon receiving the invoice.

4. Use of Chemicals

- We use specialized cleaning chemicals for certain services. While these chemicals are effective and generally safe when used correctly, it is crucial for customers to follow our recommendations and safety guidelines.
- **MG State Cleaning Services LTD** is not responsible for any damage caused by these chemicals if the customer fails to follow our recommendations and safety guidelines.

5. Customer Responsibilities

- Customers must inform us of any known issues or vulnerabilities related to the surfaces or structures being cleaned. This includes but is not limited to:
 - Pre-existing damage
 - Structural weaknesses
 - Fragile materials
- **MG State Cleaning Services LTD** is not responsible for any damage caused during the cleaning process if the customer did not inform us about such issues prior to the commencement of work.

6. Cancellation Policy

- Customers must provide at least 7 days' notice if they wish to cancel the service for any reason.
- Failure to provide this notice will result in a minimum charge being invoiced to the customer as follows:

- Roof cleaning services: £300
- Gutter clearing: £50
- Driveway and patio cleaning: £200
- Render wall cleaning: £200

7. Limitation of Liability

- While we take great care in providing our services, **MG State Cleaning Services LTD** cannot be held liable for:
 - Any indirect, incidental, special, or consequential damages that may occur.
 - Any damage caused by the customer's failure to disclose relevant information about the property.
 - Any damage resulting from the use of chemicals if the customer does not follow our recommendations.

8. Service Guarantee

- We strive to deliver high-quality service and customer satisfaction. If you have any concerns or are dissatisfied with our work, please contact us immediately so we can address the issue.

9. Changes to Terms and Conditions

- **MG State Cleaning Services LTD** reserves the right to update or modify these Terms and Conditions at any time without prior notice. It is the customer's responsibility to review these Terms and Conditions periodically.

10. Governing Law

- These Terms and Conditions are governed by and construed in accordance with the laws of United Kingdom and you irrevocably submit to the exclusive jurisdiction of the courts in that location.

11. Contact Us

- If you have any questions or concerns about these Terms and Conditions, please feel free to contact us at info@mgstatecleaning.co.uk , 07483233674 , 1 Dewfield Close ,Grimethorpe , S72 7GD.

By using our services, you acknowledge that you have read, understood, and agree to be bound by these Terms and Conditions. Thank you for choosing **MG State Cleaning Services LTD**. We look forward to serving you.